

TYPE OF SERVICE	WHAT IS THE SERVICE?	Who is the Provider?	HCPCS/CPT CODE	Patient Relationship with Provider
MEDICARE TELEHEALTH VISITS	A visit with a provider that uses telecommunication systems between a provider and a patient.	Physicians and other Qualified Health care Professional	Common telehealth services include: 99201-99215 (Office or other outpatient visits) G0425-G0427 (Telehealth consultations, emergency department or initial inpatient) G0406-G0408 (Follow-up inpatient telehealth consultations furnished to beneficiaries in hospitals or SNFs) For a complete list:	For new* or established patients. *To the extent the 1135 waiver requires an established relationship, HHS will not conduct audits to ensure that such a prior relationship existed for claims submitted during this public health emergency
VIRTUAL CHECK-IN or Telephone call	A brief (5-10 minutes) check in with your practitioner via telephone or other telecommunications device to decide whether an office visit or other service is needed. A remote evaluation of recorded video and/or images submitted by an establish patient.	Physicians and other Qualified Health care Professional	HCPCS code G2012 (brief check-in) HCPCS code G2010 (store and forward data)	For established patients.
Telephone E/M Service	Telephone evaluation and management service by a physician or other qualified health care professional who may report evaluation and management services, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment	Physicians and other Qualified Health care Professional	99441 5-10 minutes 11-20 minutes 99442 99443 21-30 minutes	For established patients.
	Telephone assessment and management service provided by a qualified nonphysician health care professional not originating from a related assessment and management service provided within the previous 7 days nor leading to an assessment and management service or procedure within the next 24 hours or soonest available appointment	Qualified nonphysician health care professional	98966 5-10 minutes 11-20 minutes 98967 98968 21-30 minutes	For established patients.
E-VISITS	On-line medical evaluation services are non-face-to-face encounters originating from the established patient to the physician or other qualified health care professional for evaluation or management of a problem utilizing internet resources. The service includes all communication, prescription, and laboratory orders with permanent storage in the patient's medical record. The service may include more than one provider responding to the same patient and is only reportable once during seven days for the same encounter. Do not report these codes if the online patient request is related to an E/M service that occurred within the previous seven days or within the global period following a procedure.	Physicians and other Qualified Health care Professional	99421 99422 99423 ☐	For established patients.
	Qualified nonphysician health care professional online assessment, for an established patient, for up to 7 days, cumulative time during the 7 days; 5-10 minutes, 11-20 minutes and 21 or more	Clinicians who may not independently bill for evaluation and management visits (ex. Physical therapists, occupational therapists, speech language pathologists, clinical psychologists) can bill G2061-G2063	G2061 G2062 G2063	For established patients.